



A COMMUNITY RESPONDS: YES, WE CAN.

And they built our Virtual Care platform in six days flat.

In what felt like “building a plane while flying it,” our outpatient care and information technology teams joined forces at the start of the coronavirus pandemic to give our non-COVID-19 patients a safe and easy way to visit a doctor from home.

Undaunted by the challenge, this talented group launched a fully functional telehealth system in six days. Patients can now use our Virtual Care portal through our electronic medical records system, or they can use a phone app or FaceTime option—all secured for privacy.

Since March, we’ve conducted more than 150,000 Virtual Care visits with over 1,100 physicians. And despite an understandable learning curve, patients and doctors alike are pleased. In fact, patients tell us they find the virtual visits more personal.

If there can be a silver lining in a pandemic, it’s discovering a new way to care for patients from now on. We expect to transition half of our outpatient services to Virtual Care, offering greater flexibility, eliminating transportation issues, and saving everyone time and money.

Here’s to these two amazing teams who found their purpose together.

HARRISHEALTH SYSTEM



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