

## And they streamlined care

## at the center of risk.

Caring for critically ill patients and those with infectious diseases is nothing new for our teams at Ben Taub Hospital. Caring for patients afflicted with a novel coronavirus during a pandemic added a whole new dimension to their plan of action.

The greatest concern? Keeping everyone safe. Following the proper protocols for COVID-positive patients is not easy. Whether entering a hospital room or an intensive care unit, team members must put on fresh personal protective equipment and then discard it—with every patient contact. These essential safeguards take time.

Key medical staff advocated for dedicated COVID units to conserve valuable PPE supplies and personnel, while ensuring the highest quality care. In complete agreement, Ben Taub leaders responded quickly.

In a matter of days, our first dedicated COVID unit at Ben Taub was up and running, with the entire team, from housekeeping and social workers to doctors, nurses and respiratory therapists, all working in concert to care for patients and keep front-line critical staff well protected.

Every day is a new challenge, and our teams never fail to prove they're up for it.

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